



### **Appointment Information**

Welcome to Alison Palmer Physical Therapy and Wellness Center LLC.

Below is important information you will need regarding your upcoming appointment. Please call or email if you have any questions prior to your appointment.

- **Intake Forms:** The client intake form will help us serve you better by supplying important background information about you. Even injuries or illnesses that may seem unrelated to your current symptoms are very important for us to know. **Please print, complete, and bring the following forms to your appointment.**
- **Rates/Payments:** The standard rate is \$185 for an initial evaluation/treatment and \$165 for any subsequent visits. Treatment time is 75 minutes. Payment is due at the time of service, in the form of cash, check (preferred method of payment, made out to Alison Palmer Physical Therapy and Wellness Center), or credit card. There is a \$5 discount for cash or check.
- **Invoices/Insurance:** We do not bill insurance, but we will provide invoices for reimbursement upon request. Please let us know at your appointment if you would like an invoice to submit to your insurance or your Flexible Spending Account/Health Savings Account. We are considered Out of Network, Outpatient Physical Therapy.
- **Medicare Patients:** Please be aware that if you are a medicare beneficiary, you will be unable to get reimbursed for physical therapy services performed at this clinic and you cannot apply to do so. Services provided to medicare patients will be performed as wellness and/or preventative treatment.
- **Clothing:** Please wear loose and comfortable clothing that will allow us to examine the areas of concern. (Shorts, workout pants, sports bra, tank top...)
- **Location:** Our office is located at the bottom of lift 7, unit C1 in the Cimarron Lodge. There is free parking in the parking lot east of the Cimarron Lodge with easy access to the clinic. Please have a seat in the waiting room upon your arrival.
- **Cancellation Policy:** Please review our cancellation policy on the consent to treat form.

Thank you and we look forward to helping you.